



The Good Samaritan Society is one of Western Canada's largest voluntary, not-for-profit, care giving providers. For 65 years The Society has been providing quality health and community services for a wide range of individuals in Alberta and British Columbia. The Good Samaritan Society has been an innovative leader and is a highly reputable organization. Our values support work life balance and we believe that this contributes to healthy, successful and engaged employees.

We are currently inviting applications for a Full Time 1.0 FTE Director of Operations to support our sites and programs throughout British Columbia. This position is based out of our regional office located in Kelowna.

If you have a passion for achieving excellence in the delivery of Continuing Care services then this position is for you.

Reporting to the Senior Director of Operations, the **British Columbia Director of Operations** will provide leadership and operational oversight for a range of services including Assisted Living, Complex Care, Dementia Care, and Day Programs located on multiple sites in accordance with the Good Samaritan Society (GSS) Mission, Vision and Values. As the Director of Operations, you will work with other organizational leaders to ensure that care and services are consistent with GSS goals and objectives and that effective and efficient clinical care and services are provided. By utilizing your proven interpersonal, networking, and relationship building skills, you will assume a leadership role in growing your site manager team by empowering them to pursue best practices, build a quality focused culture, and promote quality improvement and patient safety improvement plans. You will oversee the development of annual budgets and monitor monthly variance reports.

QUALIFICATIONS

A health related Master's degree with current, active RN registration with CRNBC is required. Formalized business training or experience is also required as is a minimum of 10 years of progressive management experience. Experience should include a background in Continuing Care, dementia care, gerontology, negotiation, team building, conflict management and budget management. You will bring outstanding interpersonal skills, maintain an open and sincere approach with all staff while demonstrating respect and compassion for everyone equally, and an ability to effectively deal with conflict in a diplomatic and professional manner is essential.

TO APPLY: PLEASE EMAIL YOUR RESUME AND COVERING LETTER TO: kheit@gss.org

For more information, visit us at www.gss.org