

RESIDENT SERVICES MANAGER

Belvedere Seniors Living provides Complex Care and Independent/Assisted Living to residents living in our Campus of Care in Coquitlam, BC. We are a dynamic organization that uses a management team approach to our corporate strategies.

We are currently recruiting a Resident Services Manager for Belvedere Care Centre (our complex care building) who is eager to make a difference in the total life care of seniors. Our preferred candidate will provide leadership and direction to the care and nursing staff, demonstrate superior knowledge of complex care, and function comfortably in a team environment.

Duties and Responsibilities:

Provides leadership for resident care and services by:

- collaborating with corporate operations and colleagues to reinforce our residential care philosophy, goals, objectives, policies, procedures, systems and standards; ensuring the communication, interpretation and implementation of these by residential care staff;
- providing leadership and direction for the operation of residential care;
- implementing changes and improvement in care for residents;
- maintaining efficient and effective use of human and material resources.

Develops, implements and evaluates resident care objectives by assessing and monitoring standards of resident care.

Qualifications:

Education and Experience

- Master's Degree in Nursing or;
- Baccalaureate Nursing Degree in combination with Health Administration and experience;
- Registered with CRNBC;
- Minimum 5 years in geriatric residential care setting, including staff supervision

Knowledge, Skills and Abilities

- Thorough knowledge of nursing and gerontology methods, techniques, principles and practices;
- strong leadership and people management skills with the ability to motivate and delegate;



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- ability to promote team building while understanding that decisive action is required;
- ability to find creative solutions to problems and to develop alternative strategies to support quality improvement initiatives;
- Familiarity with unionized environments and the HEU and BCNU collective agreements is an asset

We offer:

- 1. A motivating and supportive work environment
- 2. Opportunity for personal and professional growth
- 3. Salary and benefits at competitive levels with additional compensation based on skills, abilities, and knowledge.

The reader can review more about our operations by visiting: <u>http://www.belvederebc.com/</u>.

Please address applications to: Human Resources Fax: 604 939 5910 E-mail: <u>belvedere_hr@telus.net</u>