WorkSafeBC Inspections
What to Expect

BC Care Providers Association Annual Conference
May 25, 2015

Presenters:
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Manager ILS Healthcare

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Occupational Safety Officer
Overview

- WorkSafeBC
  - Overview
  - High Risk Strategy
  - Stats in Health care & social services

- Inspections
  - Violence
  - Musculoskeletal Injuries – resident handling
Prevention Services Mandate

• Prevent workplace injuries, disease, and fatalities

• Protect workers

• Ensure compliance with Workers Compensation Act and Occupational Health & Safety Regulation
High Risk Strategy: Industries

- Construction
- Manufacturing
- Forestry

**Healthcare and Social Services**
WorkSafeBC High Risk Strategy

Health Care & Social Services

- Focussed inspections
  - Violence prevention
  - Overexertion (MSI) – resident mobility
  - Employer responsibilities
  - Supervision
  - H&S program, communication and education/training
  - High risk occupations and departments

- Enforcement, consultation and education of the Act and Regulation related to Violence & MSI Prevention and internal responsibility system
Health Care: Through the lens of WorkSafeBC

Unique to Health Care

Where and why injuries happen

Who is getting injured and how
Unique to Health Care

Age / Gender in Long Term Care

- 55 to 64, 18.80%
- 65+, 1.30%
- 25 to 34, 15.30%
- 35 to 44, 24.00%
- 45 to 54, 36.60%

Violence in Health Care

- Health Care and Social Services: 56%
- Education: 10%
- Public Administration: 6%
- Hospitality and Leisure Service: 6%
- Retail: 6%
- Transportation and Related Services: 5%
- Other: 11%

- 90% of injured workers in LTC are female
Injury Rates and Workdays Lost

<table>
<thead>
<tr>
<th>Service</th>
<th>2013 Injury Rates</th>
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<tbody>
<tr>
<td>Long Term Care</td>
<td>9.2</td>
</tr>
<tr>
<td>Residential Social Services</td>
<td>4.9</td>
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<tr>
<td>Community Health Support Service</td>
<td>4.2</td>
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<tr>
<td>Acute Care</td>
<td>4.1</td>
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<tr>
<td>All of Health Care &amp; Social Services</td>
<td>3.9</td>
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<td>All of B.C.</td>
<td>2.3</td>
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- Annual claims cost greater than $20 million
- WSBC insurance cost over $30 million per year
50% Overexertion (back, neck, shoulder)

11% Acts of Violence

10% Slips, trips & falls

7% Infectious agents
Inspections

- Unannounced
- Worker representation
- The Law:
  - OHS Regulation
  - Workers Compensation Act
- High risk focus
  - Overexertion/Musculoskeletal Injury
  - Violence
Performance-based requirements

- Non-prescriptive, based on process:
  - Identify
  - Assess
  - Control
  - Evaluate/Review
- Compare to best practices
- Elimination first
- Minimize as far as practicable
Overexertion – Resident Handling

• Assessment – Risk factors
  • Task
  • Resident
  • Environment

• Control Measures
  • Provision of equipment
  • Care Plan / ADL / Kardex
  • Worker training
  • Point-of-care assessment

• Evaluation
Resident Handling Aids

MAYBE

NO!!

YES
Violence / Aggression

- **Assessment**
  - Resident
  - Experience in this workplace
  - Similar workplaces
  - Task & environment

- **Control**
  - Provision of equipment
  - Polices / procedures
  - Point-of-care assessment
  - Communication / documentation

- **Review**
  - Annual or as needed
Incident Investigations

• Required when:
  • Serious injury or death
  • Structural collapse
  • Major release of hazardous substance
  • Medical treatment
  • Potential for serious injury

• Purpose:
  • Determine cause
  • Identify unsafe conditions, acts or procedures
  • Corrective action to prevent similar incidents
Summary

• High Risk Strategy
  • Violence Prevention
  • Musculoskeletal Injury Prevention / Resident Handling
  • Supervision
  • Training
  • Incident Investigations
Welcome to the Safety at Work centre for the healthcare industry. Your online resource to help prevent accidents and injuries. We welcome your comments and suggestions.

Health Care

Search for: Keywords
Search in: Safety at Work section

Prevention Resources
By topic:
- Chemical and Physical Hazards
- Dementia
- General Ergonomics
- General Safety
- Infectious Disease
- Patient Handling
- Slips and Trips
- Violence

By sector:
- Home Care

References
- enews
- Statistics
- Videos
- Posters
- Regulation and Guidelines
- Courses and Events
- Recent incidents

Spotlight:
Plan Before You Drive Clients: Reduce the Risk of Workplace Violence
This video is available for free download.
> More videos
Resources

TWO-PERSON CARE NEEDS A PLANNED APPROACH

WORKING WITH DEMENTIA: SAFE WORK PRACTICES FOR CAREGIVERS

Ceiling Lifts: Why aren’t they being used?

SUPERVISION in HEALTH CARE

Incident investigations in health care:

Focusing on change instead of blame
Employer Safety Planning Tool Kit

**Interactive Planning Tools**

Use these interactive planning tools to learn about the injuries and claims that drive costs for your organization, and how operational and workplace health and safety changes could impact your injury rates, claims costs, and assessment rates. You can also compare your organization's injury and claims-related data to industry peers.

- **Experience rating forecaster**
  See how changes in your claims costs will affect your experience rating over the next few years.

- **Employer reports**
  View your organization’s injury data and compare your health and safety performance to your industry's performance.

- **Competitive comparison**
  Compare your organization’s current health and safety measures with other organizations in your industry.

- **Claims cost analyzer**
  Review your company’s claims costs and trends over time.
  **Note:** Only authorized users in your organization will have access to this application.

- **Performance scorecard**
  View your organization’s performance across selected health and safety Key Performance Indicators (KPIs). Create 'what if' scenarios to see how specific changes to those KPIs would impact your organization’s performance.

- **Accident cost calculator**
  Calculate and analyze the true cost of accidents at your organization.

- **Injury claim breakdown maps and prevention forecaster**
  Analyze and learn about the types of injuries and claims that drive costs in your organization.

- **Industry Safety Information Centre**
  View health and safety KPIs and trends for any B.C. industry or WorkSafeBC classification.