



**BC CARE PROVIDERS  
ASSOCIATION**



## **2016 BCCPA ANNUAL CONFERENCE AGENDA**

**ENSURING EXCELLENCE: BUILDING A STRONGER CONTINUING CARE SECTOR**

**May 29-31, 2016**

### **DAY 1: SUNDAY MAY 29, 2016**

**Pre-Conference 12:00-4:30/5:00 pm (see agenda on next page)**

**BC Care Policy Café: 1:00 to 3:00pm**

**Break: 3:00 – 3:15pm**

**Safe Care David's Den: 3:15 – 4:30 / 5:00 pm**

**Tours and other events including golfing (day time)**

**Registration (12-8)**

**Welcome Sunday Night Reception / Entertainment and Tradeshow (7:00 – 10pm)**

**PRE-CONFERENCE AGENDA: MAY 29, 2016**

<b>Time</b>	<b>Event</b>	<b>Lead</b>
<b>12:00 to 1 pm</b>	Pre-Policy Café Lunch and Registration (Music -TBD)	N/A
<b>1:00 to 1:10</b>	Welcome and Introduction to BCCPA Policy Café	Policy Café Host (TBD)
<b>1:10 to 1:15</b>	Remarks from member of Emerging Issues and Policy Committee (EIPC) - TBD	TBD
<b>1:15 to 1:30</b>	Discussion Round 1	Table Facilitators
<b>1:35 to 1:50</b>	Discussion Round 2	Table Facilitators
<b>1:55 to 2:10</b>	Discussion Round 3	Table Facilitators
<b>2:15 to 2:30</b>	Discussion Round 4	Table Facilitators
<b>2:35 to 2:55</b>	Harvest Round – summary of findings	Policy Café Host (TBD)
<b>2:55 to 3:00</b>	Conclusion – Summary / Next Steps	Policy Café Host (TBD)
<b>3:00 to 3:15</b>	Coffee Break	N/A
<b>3:15 to 4:30/5:00</b>	Safe Care David’s Den (separate event to follow Policy Café and Coffee Break)	David Hurford

**Welcome Reception / Entertainment / Tradeshow (7:00 – 10pm)**

## DAY 2: MONDAY, MAY 30, 2016

**Networking Breakfast (7:30-8:30am)**

**Opening Video and Greeting (8:30-8:35am)**

**Elaine Price (BCCPA Board President) and Daniel Fontaine (CEO)**

**Welcome Address – Terry Lake (Health Minister – To be confirmed) – 8:35 – 8:45**

### **KEY NOTE ADDRESS (8:45 to 9:05 am)**

Sponsor Introduction of key note: TBD

- Dawna Friesen, Global TV (key note)

### **PLENARY 1: (9:10 – 10:20am)**

#### ***Seeking the Holy Grail: The Pursuit of Quality and Excellence in BC's Continuing Care Sector***

*Synopsis:* Plenary one would include a panel and key note speaker outlining ways to improve quality in the continuing care sector including person-centred care, best practices, innovation and quality improvement in the continuing care sector, including dementia care. Areas of discussion could include looking at ways to best improve quality and excellence in the continuing care sector including through the use of quality indicators, person-centered care and technology.

Moderator: David Hurford, Executive Director, SafeCare BC

#### Panelists:

- Dawna Friesen, Global TV
- Graham Fox, President and CEO for the Institute for Research on Public Policy
- Dr. Neena Chappell, Canada Research Chair in Social Gerontology and Professor at UVIC
- Nicole Gaudet, VP Choices in Community Living

**NETWORKING AND COFFEE BREAK (10:20-11:00)**

## **PLENARY 2: (11:00 – 12:00)**

### ***Building for the Future: Exploring new Care Models for Seniors***

*Synopsis:* Plenary two would explore different models within the continuing care sector, including potential changes to better meet the needs of an aging population, including higher levels of acuity, frailty, dementia and chronic diseases. The focus could take a provincial, national or international perspective, including looking at the various models (i.e. Dementia Village, Butterfly fly care homes, Continuing care hubs, etc.), as well as new funding approaches in continuing care.

Sponsor Introduction of panel: Borden Lander Gervais (BLG) – person TBD

Moderator: Karen Baillie, CEO Menno Place (VP BCCPA Board)

#### Panelists

- Fred Horne, Former Alberta Health Minister (2011-2014)
- Dr. Pat Armstrong, Professor of Sociology, York University
- Sabrina Wong, Professor, School of Nursing, Director, Centre for Health Services and Policy Research, University of British Columbia
- Dr. Paul Williams, Professor Institute of Health Policy, Management & Evaluation, U of T

## **LUNCH (12:00-1:15)**

## CONCURRENT SESSIONS - 1 (1:15-2:30)

Session	Topic Title / Presenter
1 A	<p>Learning How to Be a Butterfly – The 3 Butterfly Household Model of Care Projects</p> <p><u>Panelists</u></p> <p>David Sheard, CEO, Dementia Matters Nicole Gaudet, VP, Choices in Community Living</p>
1 B	<p>Ministry of Health Presentation</p> <p><u>Panelists</u></p> <p>TBD</p>
1 C	<p>Nutrition &amp; Dementia, What’s the Connection? Best Practices and Strategies to Support Your Residents, Staff and Families</p> <p><u>Panelists</u></p> <p>Angela Brooks, Director of Senior Living Bryn Barnes, Vice-President Senior Living, Marquise Hospitality</p>
1 D	<p>WorkSafeBC Bill 9 &amp; 35 – What do they mean for employers and workers in health care</p> <p><u>Panelist</u></p> <p>Stephen Symon, Manager Industry &amp; Labour Services, Health Care, Social Services and Education, WorkSafeBC</p>

## NETWORKING AND COFFEE BREAK (2:30 – 3:15)

## CONCURRENT SESSIONS – 2 (3:15-4:30)

Session	Topic Title / Presenter
2 A	<p>Institute for Research on Public Policy Panel (IRPP) – Panel discussion on Continuing Care in Canada</p> <p><u>Panelists</u></p> <p>Paul Williams, Professor Institute of Health Policy, Management &amp; Evaluation, U of T            Daniel Fontaine, CEO BCCPA            Tammy Leach, CEO Alberta Continuing Care Association</p>
2 B	<p>Dementia-Friendly Initiative Workshop</p> <p><u>Panelists</u></p> <p>Terra Munro, Community Relations Manager, Sidney All Care Residence            Stasia Hartley, Area Director, Bayshore Home Health for Vancouver Island            Rebecca Morris, Provincial Coordinator of Advocacy and Public Policy with the ASBC</p>
2 C	<p>Developing Client-Focused Care for Younger Persons with Neurological Diseases in Home and Residential Care</p> <p><u>Panelists</u></p> <p>Debbie Irwin, Community Services Coordinator for the MS Society            Tricia Millman, Coordinator of Advocacy and Government Relations for the MS Society            Carl Sketchley, B.A., M.A, Volunteer</p>
2 D	<p>The Need for a Social Revolution in Residential Care</p> <p><u>Panelists</u></p> <p>Kristine Theurer, Founder, President, Java Music Club, Inc.            Michele Reid, Regional Manager of Life Enrichment, Chartwell Retirement Residences</p>

**Reception (6:00-7:00)**

**Dinner (7:00)**

- **Entertainment / Club Caresino Edition**
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## DAY 3: TUESDAY MAY 31, 2016

Registration and Breakfast (7:30-9:00)

BCCPA AGM and Breakfast (8:00-8:50)

### CONCURRENT SESSIONS – 3 (9:00-9:50am)

Session	Topic Title / Presenter
3 A	Building a stronger continuing care sector by creating a culture of patient engagement  <u>Panelist</u>  Paivi Kattilakoski MSW, RSW. Accreditation Specialist, Accreditation Canada
3 B	Which health, safety and disability practices in the long-term care sector reduce the risk of work-related injuries and illnesses?  <u>Panelist:</u>  Chris McLeod, Assistant Professor, Partnership for Work, Health and Safety, School of Population and Public Health (University of BC)
3 C	Residential Care for Me: Using Human Centered Design to Co-Create “Home”  <u>Panelists</u>  Jo-Ann Tait, MScN, BHSc (PN), RPN, Program Director – Elder Care and Palliative Services, Providence Health Care
3 D	Delivery Empathetic Remote Care Through Technology: Design for Seniors  <u>Panelists</u>  Anne Weiler - CEO, Wellpepper, Inc Kristin Helps - RN, MIS, Director of Clinical Operations, Wellpepper, Inc (Seattle)

## CONCURRENT SESSIONS – 4 (10:00-10:45am)

Session	Topic Title / Presenter
4 A	Physician Assistants, a Solution for Long-Term Care  <u>Panelist</u>  Chris Rhule, President Canadian Association of Physician Assistants
4 B	Use of Video Surveillance (“granny cams”) in Residential Care  <u>Panelist</u>  Al Jina - Founder, President and CEO of Park Place Seniors Living (President, SCBC Board)
4 C	Building a Strong Foundation for Dementia Care  <u>Panelist</u>  Jan Robson - Provincial Education Coordinator, Advocacy & Education (ASBC)
4 D	Reducing behaviours with in-home behavioural support teams  <u>Panelist</u>  Candace Chartier, CEO Ontario Long-Term Care Association (OLTCA)

## COFFEE BREAK AND NETWORKING (10:45 – 11:45)



## DAY 3: TUESDAY MAY 31, 2016 (cont'd)

### Plenary 3: Care to Chat (11:45 to 12:55) – Sit down lunch

#### Is there a doctor in the home? Dealing with HHR issues in BC's continuing care sector

*About:* This Care to Chat / Plenary will explore issues of Health Human Resources within the continuing care sector. Topic areas could include exploring ways to better integrate health professionals into long term care as well as addressing existing shortages (i.e. care aides, geriatricians, etc.). Other issues could include how to improve recruitment and retention, training and education as well as the role of new providers in continuing care.

Sponsor Introduction: Rexall Pharmacies

Moderator: Daniel Fontaine

#### Panelists:

- Dr. Samir Sinha, Director of geriatrics at Mount Sinai and the UHN hospitals, Provincial Lead, Ontario's Seniors Strategy
- Georgina MacDonald, VP, Western Canada and Developmental Initiative at CIHI
- Chris Rhule, President, Canadian Association of Physician Assistants
- David Logan, CEO Health Employers Association of BC (HEABC)

### Key Note: 1:00 pm to 2:00 pm

Key Note Intro: TBD (Aly Devji, BCCPA Board member – incoming VP)

#### David Sheard - The Butterfly Effect: Changing the Delivery of Dementia Care in Canada

*About:* Butterflies create colour, change the moment and are transformational. Dementia Care Homes have been characterised by lethargy, boredom and a malignant social psychology.

In 1995, Dr. David Sheard began the Butterfly Effect in the UK believing that real quality dementia care could be so different. Based on the fundamental belief that people living with a dementia are more feeling beings than thinking beings, this is a model of care based not on policies, procedures and systems but on the lived experience of people and helping them to come alive. Butterfly Care Homes have no 'them and us' features, no magnolia paint, no herding of people into dining rooms, and no detached professionalism.

20 years on The Butterfly Care Home Approach is a social movement across the UK and Ireland and now spreading to Canada and Australia. Dr. David Sheard will in an emotional, motivational and challenging presentation, state that now is the time that the hospital/hotel model of dementia care is finally outdated and that he welcomes Canada being hungry to prove that 'Feelings Matter Most' in dementia care.

**2:00 pm - Final and Closing Remarks (Daniel Fontaine)**

**Optional: Meeting of the new BCCPA Executive (2:15 pm)**