



November 27, 2015

B.C. Care Providers Association
Daniel Fontaine, CEO
Suite 738-4710 Kingsway
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Dear Daniel

Thank you for sharing your feedback and recommendations on behalf of the B.C. Care Providers Association (BCCPA). The College is always open to suggestions for improvements and we sincerely share your interests to find better ways to keep employers informed of important regulatory notices and disciplinary actions. In fact, work is underway to continuously improve our technologies and communications on a number of fronts. Updates are provided below, and I invite you to meet with me at your convenience to discuss these initiatives further.

First, in recent years we have made improvements to our [nurse verification tool](#). Presently, employers can verify the registration status of up to 2,000 registrants at one time. Employers can simply cut-and-paste a list of nurse identification numbers into the search field. With a few clicks they can generate a report. This includes information about limits or conditions placed on a registrant's practise, including cancellation of registration. For added convenience, employers can export the results to an excel file. The College is strengthening our communications to build stronger awareness of this helpful feature.

Secondly, currently employers and other stakeholders can [sign up for our newsletters](#) and electronic notifications. In the coming year, we will be communicating more broadly and frequently to increase awareness among employers that they can join our mailing list. These newsletters already include links to regular notices on disciplinary actions and registrants who have restrictions placed on their practice. We would welcome your help in communicating and promoting these current options to your members. We are also exploring ways to create consistency in how this information is provided to employers amongst the three nursing regulators. Our collective hope is to reduce confusion and create consistency in branding that equates to consistency in messaging and information.

To make it even easier for employers, in early 2016 we will be looking to include a monthly email notification of registrants whose status has changed to non-practicing along with disciplinary notifications. (NB: This will be in addition to the regular monthly newsletters). By putting this list right in the email inbox of employers, they can review the list without having to take any extra steps to link to our website.

What I can also share, is that CRNBC has been working hard to generally promote technological integration among nursing and health regulators in B.C. Several health regulators in B.C. now share the same registration and customer relationship management (CRM) platform. This helps pave the way for more integrated approaches to solving some of the challenges you have raised.

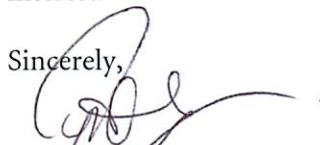
While we believe these actions can help, we also acknowledge more can be done by making much larger investments in technologies and doing so at the national level. That's why in 2015 CRNBC, CLPNBC, the College of Nurses of Ontario and the College of Licensed Practice Nurses of Alberta helped spearhead the early steps toward a national nurse verification and notification tool. In collaboration with the [National Council of State Boards of Nursing](#) (NCSBN) and nursing regulators across the country, we are working towards the launch of a Canadian equivalent to nursys.com. A Canadian-wide solution similar to Nursys would provide a number of important benefits:

- Anyone can quickly look up a nurse to verify registration status with results from multiple jurisdictions across the country.
- Employers and other stakeholders can sign up for a push email notification service of publicly available registration and discipline status updates from regulators across Canada.
- Amalgamates verification services for all nursing classifications including RNs, NPs, LPNs and RPNs.

Launching such a service is relatively complex and requires significant financial investment. There are a number of technological challenges that we will have to overcome, including the creation of a unique identification number for all Canadian nurses (currently only regulator specific unique numbers are in use). Nonetheless, nursing regulators strongly believe a national approach is in the public's best interest and we will continue to work hard to advance this forward in the coming year. We will be sure to keep you informed of our progress and share opportunities to provide feedback. This will be a collaborative process and we will definitely be looking to organizations such as BCCPA to help support and promote such a tool.

We look forward to working with BCCPA in our efforts to regulate nurses in the public interest.

Sincerely,



Cynthia Johansen, MAL, MSc
Registrar/CEO

Cc: Ms. Carina Herman, Executive Director, CLPNBC
Ms. Kyong-ae Kim, Executive Director, CRPNBC