

## Objectives

Identify the importance of leadership development within the seniors care sector

Practical strategies for supporting emerging leaders

Analyze the relationship between fostering autonomy among workers and enhancing leadership effectiveness

Explore the significance of emotional intelligence in building trust and fostering positive work environments within seniors care settings

Develop a collaborative roadmap for nurturing future leaders in seniors care.

## Hi, I'm Michele

- VP Operations for Buron Healthcare
- Worked within a variety of clinical settings - LTC since 2006



# Importance of Leadership in Seniors Care

Definition, impact and organizational outcomes

Source: CHLNet Canadian Health Leadership Network 2020 report Benchmakring Health Leaderhship in Canada 2020

#### Leadership

The action of leading a group of people or an organization.

#### **Outcomes**

Respondents said healthcare leaders' strengths included modelling honesty, integrity, resilience, and confidence

Leaders were weakest at demonstrating:

- 1.Systems/critical thinking (21%)
- 2. Self-awareness (25%)
- 3. Encouraging and supporting innovation, including new technology (23%)

# Practical Strategies

Creating support systems for leaders



#### Goal #1

Understanding
Generational Differences



#### Goal # 2

Defining Institutional Knowledge



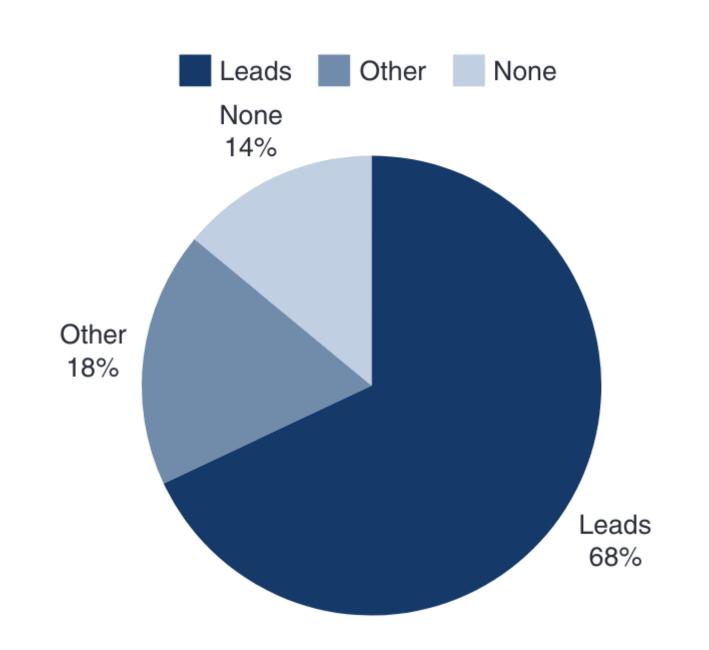
#### Goal #3

Design Inclusive Mentorship Programs



## Leadership Framework

Benefits of Providing Formal Leadership Development



**Engagement & Retention** 

"YOU VALUE MY DEVELOPMENT"

Improved Innovation

"I AM PREPARED"

**Business Continuity** 

"I FEEL COMPETENT IN MY ROLE"

# Fostering Autonomy

EMPOWERMEN T Encourages accountability and innovation

SKILL BUILDING

Improves critical thinking, adaptability, and resourcefulness

**CONFIDENCE** 

Builds mutual respect and collaboration



### Generational Differences

#### Impact on on Leadership Styles

	Stumbling Block	Strategy
Miscommunication & Misinterpretation	Differences in communication styles	Active listening, communication training
Resistance To Change	Varying attitudes towards change	Highlight benefit of change, involve employees in decision-making
Stereotyping & Bias	Assumptions resulting in unfair treatment or missed opportunities	Unconscious bias training and strengths based workplace culture
Conflicting Work Preferences	Work/life balance, technology, feedback sytles	Mutual understanding, generational diversity & inclusion training
Lack of Succession Planning	Gaps in leadership talent, conflicts during leadership transitions	Succession plan including leadership needs to prepare all generations for future

# Emotional Intelligence

Briefly elaborate on what you want to discuss.

- Builds Trust And Relationships
- Fosters A Positive Work Environment
- Promotes Enhanced Self-Awareness
- Improves Interpersonal Relationships
- Stress Management Tool

## Nurturing Future Leaders







# THANK YOU!



mthomson@buroninc.com

