



Fair Haven Homes Society

BCCPA Conference
May 2024

Daily Huddles: Give 10 Minutes, Save 10 Hours

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Loretta Lo, Director of Care

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Agenda

- | | |
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| | <ul style="list-style-type: none">• What are huddles? |
| | <ul style="list-style-type: none">• How do they work? |
| | <ul style="list-style-type: none">• Benefits of huddles |
| | |

Interdisciplinary Huddles

TEAM huddles are held at least once a shift at the same time by charge RN or departmental manager (day/evening/night)

SIMPLE and concise message

TIME limit to 10 to 15 minutes

ALL members are to arrive on time and stay till the end

LISTEN to the message with an open mind

ONLY one person speaks at a time

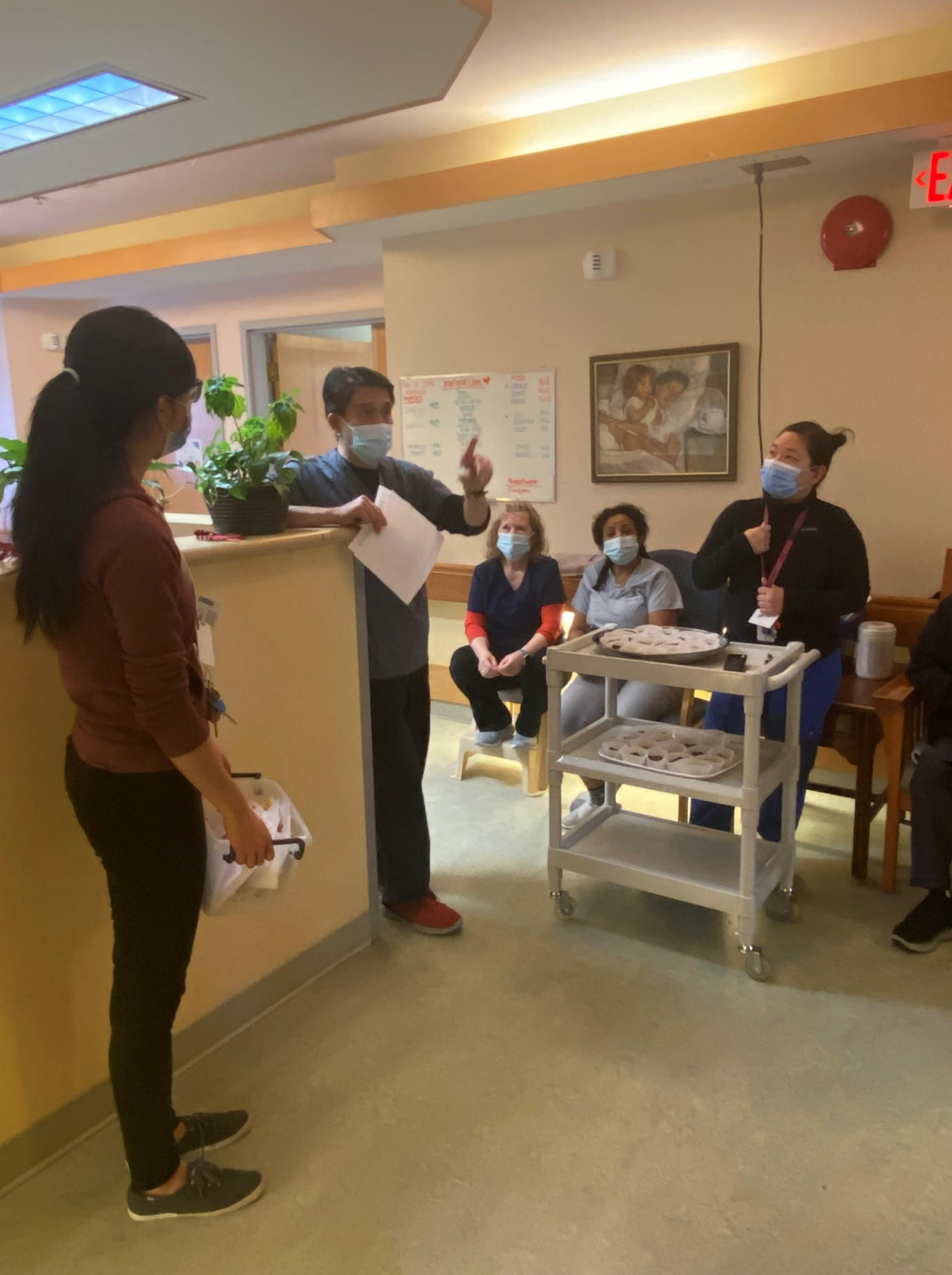
RESPECT each other's opinion

NO FINGER POINTING (do not mention any staff member by name)

FOCUS on **SOLUTIONS**

SPEAK UP and make suggestions

IF the team cannot reach a solution on an issue, have an understanding that certain issues takes time and energy to resolve



**Improved & Increased
Team Communication**



Enhanced Safety



**More Consistent
Quality Care**



**Faster & Improved
Problem Solving**



Early Detection of Changes



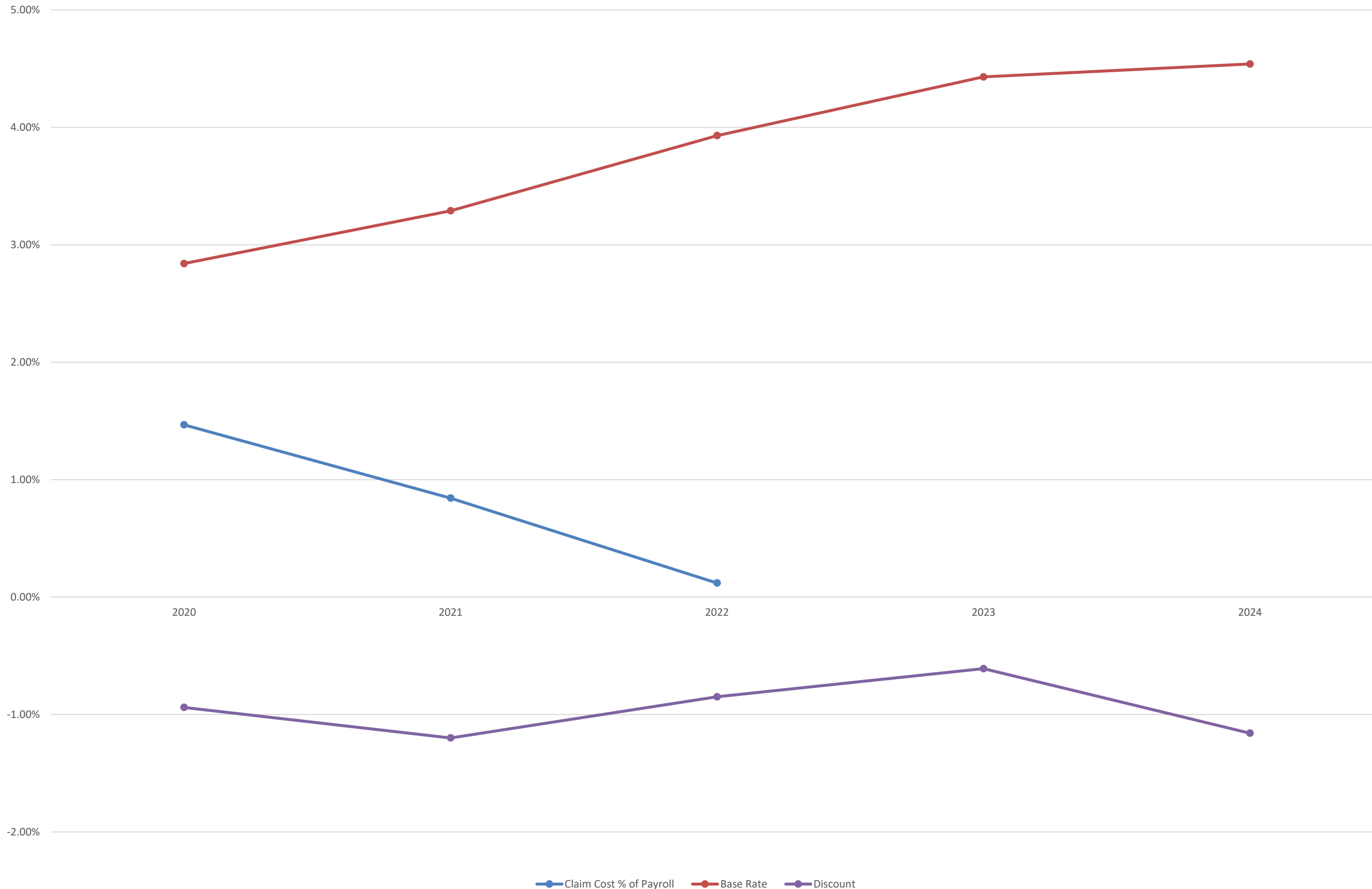
Empowered Staff and Increased Staff Accountability



Better Team Cohesion



WORK SAFE COSTS



375
Staff

Number of Injuries

2020 – 7
2021 – 16
2022 – 8
2023 – 7

Time Lost

2020 – 3,202 hrs
2021 – 6,759 hrs
2022 – 1,496 hrs
2023 – 1,820 hrs

Thoughts ...

Care teams often feel it's too much work and time involved to participate in huddles. But in fact, we save time in the long run.





THANK YOU!