



BC Care Provider of the Year Award (Assisted Living)

The BC Care Provider of the Year Award (Assisted Living) is awarded to a care provider employed by one of our members who has demonstrated a commitment to quality, compassion, and excellence in delivering or supporting the delivery of care to residents.

Award recipients will be selected by the Events and Recognition Committee.

All nominees will be profiled on our website and will receive a certificate recognizing their nomination.

Award recipient will receive the following:

- Travel expense to Victoria and two nights accommodation at the Fairmont Empress Hotel
- Engraved crystal heart trophy
- Award certificate
- Profile and recognition on the BC Care Providers Association website

Nominator name	Lisa Vo
Organization	Strive Living Society
Nominator job title	Assisted Living Manager
Nominator email	almanager@striveliving.ca
Nominator phone number	1-604-526-9933, ext. 1
Nominee name	Vanette Balacua
Organization	Strive Living Society
Nominee job title	Assisted Living Worker
Nominee email	vanette_balacua@yahoo.com
Nominee phone number	778-792-0204
Which health authority does the nominee work in?	Fraser Health Authority

How has the individual demonstrated a commitment to quality, compassion, and excellence in delivering and/or supporting the delivery of resident and family-centered care to one or more of your residents?

Many of our residents wanted to nominate Vanette and for good reason. Vanette is a quiet, unassuming person who tends to shy away from attention and drama, but who exhibits kindness and warmth in all her interactions with our residents.

Many note that she is approachable and someone who can be relied upon to listen and help them out when needed.

Vanette brings a positive energy to the workplace - always ready to give a kind greeting and smile and has never engaged in toxic workplace culture such as exclusion and gossip.

She has built excellent rapport with a number of residents who greatly appreciate the upbeat and kind personality that she embodies and brings to Liberty Place.

What sets Vanette apart as well is her sincere pursuit to learn as much as she can in an effort to improve both her abilities as a professional and improve as a human being overall. She has insight into her strengths and shortcomings and works humbly to enhance qualities that achieve these goals.

Please provide specific examples of how the nominee goes above and beyond the scope of their job:

* Always ready to lend a hand to co-workers in any way that she can.

* Reaches out to residents offering chances to socialize and play games and do puzzles. Gets to know who likes what so that she can offer activities/opportunities that will truly interest and engage our residents.

* Takes it upon herself to enroll in courses, attend seminars and read books that improve her professional and personal goals

* Always ready to laugh, commiserate, and provide a kind word to others when needed. These small acts provides light and levity to the workplace which in this field can sometimes be extremely stressful and frustrating.

Please include brief testimonials or endorsements from peers and/or resident family members:

"Hello Lisa, The reason I chose Vanette is she is kind and pleasantAlso she takes the time to help other people and is fun to have to play games with plus she is polite and makes us feel safe & happy".

Mariann (Liberty Place tenant)

"Vanette is fun and approachable. Always in a good mood. There are many good staff here but she's consistently nice and friendly".

Liberty tenant (anonymous)

"I love working with Vanette. Always brings a smile to my face when she's on shift. She is so kind and easy to talk to and I know she has my back if needed".

Krista Jones (LPN)

Please upload a photo of the nominee

