

# JACQUELINE HAWBOLDT



## **ACCREDITATION CANADA CLIENT ENGAGEMENT LEAD - LONG TERM CARE**

Since 2011, Jacqueline Hawboldt has been fortunate to help guide long-term care providers across Canada along their unique accreditation journeys. As the Client Engagement Lead - Long-Term Care for Accreditation Canada, Jacqueline supports organizations in interpreting Accreditation Canada's standards of best practice and preparing for an onsite Accreditation assessment with peer surveyors, Jacqueline is passionate about ensuring that one of Canada's most vulnerable and venerable populations are living their golden years safely, in comfort, and with dignity.

Jacqueline holds a Bachelor of Arts with Honours degree from Carleton University.

**What skill and or experience will you bring to the committee?**

Practically speaking, in my past, I have worked as a guest liaison for a film festival, coordinating the hotel stays, passes, payments, and guest experience for over 100 individuals. I have also helped organize Accreditation Canada's annual holiday celebrations for five years. This meant working with vendors to acquire a venue, catering, and entertainment and working through contracts and budgets. As the voice of the social committee, I was the host for two parties and was responsible for writing and circulating all staff emails.

All of this to say, I am a strong communicator, and I am comfortable speaking in front of crowds. I enjoy being creative and try to bring a sense of fun and humour to everything I work on. I am comfortable leading a project and am equally comfortable being delegated work.

When it comes to the seniors care sector, I am passionate about helping care providers learn about new tools, trends, education, etc. that would enable them to help seniors live better lives and their staff live better work lives. As I work nationally, I bring a unique perspective of the pain points and challenges operators face across the country and their wins. Levering this knowledge and my relationships with providers might yield some interesting ideas for programming for next year's BCCPA.

**How many BCCPA Conferences have you attended?**

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