



Energy Savings Program

Frequently Asked Questions

- Q:** When should I approach the Energy Specialist to discuss my sites?

 - A:** We recommend signing up for the program and talking to the Energy Specialist sooner rather than later. For larger custom retrofit projects with multiple measures, the Energy Specialist and FortisBC need to be involved before the project starts if you are to receive an incentive.
- Q:** I completed a project last year that had gas savings, am I still eligible for FortisBC rebates?

 - A:** Yes, prescriptive rebates are available from FortisBC for energy efficient equipment for up to 12 months post-install. Reach out to the Energy Specialist to confirm if you are eligible.
- Q:** I don't have budget available for energy projects, should I still apply to the Energy Savings Program?

 - A:** Yes – The benchmarking and Energy Star ratings provide great value for no additional cost. Understanding your options for retrofit incentives will help decision making when these systems are eventually replaced.
- Q:** Can you perform an energy audit for my building?

 - A:** No – Energy audits are outside of the FortisBC scope of services for the energy specialist, however if we have capacity, we could discuss performing additional energy services to meet your needs.
- Q:** We are planning a new build, are there utility rebates available?

 - A:** Yes, there are New Construction rebates available from FortisBC. Contact the Energy Specialist to discuss what is available.

If there are any additional questions you may have regarding any aspect of the program please reach out to our Energy Specialist:

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