



Daniel Fontaine - CEO



### Care to Chat Speaker Series

On September 9<sup>th</sup> we officially announced the launch of our new Care to Chat speaker series. Between now and next May, the BCCPA will be hosting four separate panel discussions on a wide range of emerging issues in the continuing care sector.

We are very pleased that BC's Minister of Justice and Attorney General the Hon. Suzanne Anton agreed to provide opening remarks at our inaugural event. Rick Cluff, host of CBC's popular Early Edition, will be our moderator. The topic will be Resident-on-resident abuse in long term care: When your loved one is the aggressor.

The panelists include Dr. Barry Cooper, Ph.D., R. Psych., Director of Research & Development, The Forensic Alliance; Dr. Gloria Gutman, Ph.D, FCAHS, OBC, LL.D (hon.), Gerontologist, Simon Fraser University; Patti Stark, LL.B, Criminal Defence Lawyer; and Marnie Stickley, MSW, Social Worker, Vancouver Police Department, Elder Abuse Unit.

We sold over 25% of our tickets in the first week alone! Therefore, if you are interested in attending, you should contact mcapostinsky@bccare.ca as soon as possible. Member price is \$75. Non-members is \$125. You can also purchase a table if interested. We look forward to seeing you there!

### Table of Contents

- Care to Chat Speaker Series ..... page 1
- SafeCare BC - One Step Closer ..... page 2
- Negotiating Mandate – HEABC ..... page 2
- Care Provider Climbs To New Heights ..... page 3
- BCCPA Tours Gemstone With  
Minister Terry Lake ..... page 4
- Vancouver Sun Publishes BCCPA Opinion Piece page 5
- Oct 7th Minister Terry Lake event SOLD OUT . page 6
- New Member Welcome ..... page 7
- Association Leaders Meet in Port Severn ..... page 8
- Thank You Key Sponsors For Your Support ..... page 8
- Member Consultation Sessions ..... page 8
- BC on Track for 2014 Balanced Budget ..... page 9
- Chargeable Extras Survey ..... page 9
- BC Care Aide Registry Subcommittee ..... page 9
- Policy and Research Scan ..... page 10
- 2014 Provincial Budget Submission ..... page 11
- 2014 BC Care Provider Day in Victoria ..... page 11
- Staff Changes in Ministry of Health ..... page 11
- 2014 Annual Conference ..... page 11
- Minister Delegation ..... page 12
- Legislature Spring Session ..... page 12
- CORE Review Submission ..... page 12
- Doubling Hospice Beds by 2020 ..... page 12
- NDP Leader Adrian Dix ..... page 12
- Upcoming Events ..... page 12





## SafeCare BC - One Step Closer



After almost one year of planning and consultation, we are very close to finalizing an agreement with WorkSafeBC to establish a new safety association for the long-term care sector.

If we are able to sign a contract with WorkSafeBC over the coming weeks, SafeCare BC implementation could become a reality as early as next month.

Stay tuned to the BCCPA website for the latest news.



**Westland Insurance**  
Care Providers Insurance Program  
*Proud Members and Supporters of the BC Care Providers Association*

*An exclusive insurance program designed specifically for Senior Care and Retirement facilities.*

This package includes a broad selection of comprehensive coverage extensions, designed to provide the highest level of insurance protection.

*For more information contact:*  
Mike McCormack, FCIP, CRM, CAIB  
Phone: (604) 543-7788 Toll Free: 1-800-899-3093  
e-mail: mmccormack@westland-insurance.com  
[www.westland-insurance.com](http://www.westland-insurance.com)

*Your best coverage is our only policy* ● ● ●

## Negotiating Mandate – HEABC

The BCCPA attended the regular affiliates meeting in early September and we can report that work has begun to prepare for the next round of negotiations. The mandate for those negotiations will be set before December.

Unlike the previous round, the BCCPA would like to be in a better position to provide meaningful input regarding the establish-

ment of the negotiating mandate. In that regard, the affiliates emphasized that HEABC should ensure the proper communication protocols are put in place to facilitate a more timely flow of information.

The BCCPA will be seeking feedback from our members over the coming weeks regarding what they believe should be key priorities for the HEABC negotiating mandate. Once we have collected this feedback, it will be forwarded to HEABC for their consideration.





## Care Provider Climbs To New Heights

In addition to providing care for BC's seniors each day, some of our members go above and beyond the call of duty – literally. In the case of board director Aly Devji, he is about to climb Mount Killimanjaro as part of his family's effort to raise funds and awareness to combat Alzheimer's disease. So far they have raised over \$33,000. Kudos to them for their efforts!

I thought I would share with you an email Aly recently sent out to his friends and supporters:

*Some of you may know that Delta View has long been a supporter of the Alzheimer's Society of BC and you may remember back in 2009, my 67 year old mother Jane, dragged both my brother Salim, and I to go climb Mount Kilimanjaro in an effort to raise money for seniors afflicted with Alzheimer's Disease.*

*Together, thanks to all of your help and support, we collectively raised \$48,000.00 for the Alzheimer's Society of BC Ascent for Alzheimer's.*

*A couple months ago, we were approached to once again assist the Alzheimer's Society of BC, in their efforts to raise money to help those afflicted with the horrible disease that many of us are directly or indirectly affected by. We were asked to climb again, because unfortunately they did not have enough climbers to put complete a team, and even more unfortunately they did not have any corporate sponsors for this year's climb.*

*So despite our current challenges of renovating and now filling the empty beds at Delta View, we agreed to join the team, to raise funds and hopefully more awareness for a great cause. We will travel to and climb Kilimanjaro in late September and upon completion immediately fly right back home.*

*Truthfully, after returning in 2009 from our first trek, I used to say, I would never climb the mountain again. I used to say, that it was extremely difficult to climb to the very top of Mt Kilimanjaro, Africa's highest peak, especially if you suffered from Cerebral Edema, as I did, in a constant state of confusion while your body and mind felt like they were giving up on you after each and every step. I swore I would never do it again. On the way down the Mountain, I gave the Sherpa's and Guide's my Hiking Boots and Poles, thinking I would never need those again.*

*Well, 4 years later, here we are again. Boy, was I wrong. Never say Never.*

*My mother, Jane, now 71, is the toughest person that I know. She wants to climb again and make it all the way to the top of Uhuru Peak. She wants to climb again, wanting to do as much as she can to assist those suffering from dementia. We hope that we can pull together and once again contribute a sizeable donation to the Alzheimer's Society of BC. I would be grateful, if you would consider a donation to the Society in support of the Ascent 2013 Team to climb Mount Kilimanjaro to raise money and awareness for seniors and families afflicted with this devastating disease.*



As all hikers on the Ascent Team's pay for their own airfare accommodations and expenses on the trip you can be rest assured that any donation will go directly to the society and be used in an appropriate manner. We cannot achieve our fundraising goal of \$30,000 (\$10,000 each) without help from our friends and colleagues. Many of you share our passion for improving the quality of life of the elderly and many of you have been affected in some shape or form on a personal level by the disease. If you can, Please help us in reaching our goal and in Enriching the Lives of those we serve and those who serve with us.

Donations can be made directly on line by clicking on the web address below and if you are interested in being a corporate sponsor please contact me for more information. The Alzheimer's Society of BC could use all the help and would be extremely grateful as would my family.

<http://my.e2rm.com/personalPage.aspx?registrationID=1986097>

Thank you to all in advance for supporting us in our endeavor and in our day to day work at Delta View, enriching the lives of seniors.



BC CARE PROVIDERS  
ASSOCIATION

Please visit our website: [www.bccare.ca](http://www.bccare.ca)



## BCCPA Tours Gemstone With Minister Terry Lake

On September 9<sup>th</sup> I visited Kamloops to attend the official opening ceremonies of Kamloops newest care home – Brocklehurst Gemstone Care Centre. The event was attended by well over 100 residents and their family, staff and media. What follows is an excerpt from Minister Terry Lake’s [website](#).

*Health Minister Terry Lake, along with Buron Healthcare, Interior Health representatives, residents and community members gathered today to celebrate the grand opening of the region’s newest residential care facility.*

*Our government is committed to providing seniors and their families with quality care close to home,” said Lake. “This new facility is great news for Kamloops families, building residential care capacity to meet demand now and in the future.”*

*Brocklehurst Gemstone Care Centre is a new three-storey facility with 125 publicly funded beds and five private-pay beds, providing a full range of services in a home-like environment. Interior Health contracts with Buron for the 125 beds and facilitates the assessment and referral process for admissions.*

*“Seniors in our community deserve top-notch care,” said Kamloops-South Thompson MLA Todd Stone. “Bright, modern facilities such as Gemstone help us continue to provide such care when independent living is no longer an option.”*

*Today’s residential care facilities combine the best elements of quality medical care with comfortable and welcoming surroundings. Residential facilities provide tailored care and support to individuals with complex care needs.*

*Brocklehurst Gemstone Care Centre is no exception. It is designed around the needs of specific resident populations, offering programs for physically frail seniors and for seniors in the mild-to-moderate*

*stages of dementia. Key design features include the creation of a small, 10-bed neighbourhood to provide a more intimate setting and allow care providers to better respond to residents with specific needs. It is a flexible space and includes its own outdoor private courtyard and direct entrance, particularly beneficial for the special needs of certain client groups.*

*“We all know that our society is aging. While we believe home, with appropriate supports, is ultimately the best place to be, residential care plays an integral role in the continuum,” said Norman Embree, Interior Health board chair. “Our residential care facilities offer a range of health-care services in a comfortable setting.”*

*The building is designed to reflect Kamloops’ natural environment, incorporating a combination of wood and stone. Like the centre’s name, the inner neighbourhood colours and names take their inspiration from the area’s mining industry, incorporating the natural tones found in copper, quartz, amber and jade.*

*“We are very proud of the home we have built – from the excellent calibre of staff who have joined us, to the finishing touches throughout the site, it has turned out beautifully,” said Mary McDougall, president of Buron Healthcare. “I would like to thank the many people who contributed to building this success and also to those who will continue to work with us for many years ahead.”*

*Construction began in May 2012, with the name announced in December after a naming contest within the community and consultation with a community-based panel of judges. The site began admitting residents on June 17, 2013, and admissions have continued through the summer.*

*Buron also operates beds, in partnership with Interior Health, at Haven Hill Retirement in Penticton and provides care services to seniors at Simon Fraser Lodge in Prince George.*

*With the opening of these new beds, Interior Health has met its 2010 commitment to create 527 new residential care beds to support seniors in the Interior. The 527 beds represent an annual investment of \$30 million, of which \$7.3 million funds the beds at Brocklehurst Gemstone Care Centre.*

To Advertise call  
Maria Capostinsky at  
604-736-4233 ext 226 or  
email [info@bccare.ca](mailto:info@bccare.ca) today.



# Vancouver Sun Publishes BCCPA Opinion Piece

On September 10<sup>th</sup> the Vancouver Sun published the following OpEd submitted to them by the BCCPA.

*The seniors movement is on the cusp of breaking free from infantilizing discourse. Moving forward, however, will require conversations that governments, advocates and stakeholders have generally shied away from.*

*While we are comfortable talking about seniors as patients and victims, we feel uneasy talking about them as perpetrators and aggressors. This is partly a positive result of our increased understanding that aggressive behaviour by seniors with dementia is best viewed as a form of communication expressing an unmet need.*

*To help manage these responsive behaviours, residential care homes across Canada are adopting person-centred strategies, ensuring the vast majority of interactions are safe, respectful and positive. But similar to other places where people live or work, it is an insurmountable challenge for care homes to eliminate every act of aggression.*

*Our discomfort with talking about older adults as aggressors is also a symptom of seniors' issues being filtered through a health lens — at times, to the near exclusion of other perspectives. This is perhaps not surprising given ministries of health frequently house seniors portfolios.*

*However, when an aggressive senior with dementia falls, it can often be the criminal justice system that catches them. Our hearts ache not only for the victim, but also for the aggressor who becomes entangled with the judicial function that, as the courts have observed, "is to be executed without sympathy or favour." In cases of resident-on-resident aggression, for example, the criminal justice system may be obliged to respond, whether by making an arrest, laying a charge, ordering a psychiatric assessment, holding a trial or imposing a sentence.*

*Until the charge is dropped or the senior is found unfit to stand trial or not criminally responsible by reason of mental disorder, the aggressive senior remains trapped in a legal framework not designed for an aging demographic increasingly living with dementia. They will be shuffled among courts, lawyers, hospitals, psychiatric assessments and reviews.*

*Like Prof. Stephen Wexler said of low-income people, the aggressive senior will keep "bumping into sharp legal things." We must ensure our justice system is equipped for these challenging cases, when a senior is at once a victim of dementia and aggressor of violence.*

*Complicating matters, there is no bright line of capacity. A dementia diagnosis itself does not exempt one from fitness to stand trial or criminal responsibility. The threshold of fitness is low — it requires only limited cognitive capacity. An accused may be hinging on the edge. Medical experts may offer conflicting opinions. In cases of alcohol-induced dementia, for example, psychiatrists may disagree whether an accused's mental abilities will improve with abstinence.*



*It is no easy task for the court to weigh the evidence and determine fitness.*

*Special systems are in place to handle youth in conflict with the law. Government action plans, however, are generally silent on the intersection of older adults, dementia and criminal law. In British Columbia, for example, resident-on-resident aggression by seniors with dementia is not directly addressed in the provincial seniors plan, dementia plan, elder abuse prevention strategy or 10-year mental health plan. Ontario has a robust seniors care strategy. The discourse, however, is generally confined to health, social and community care services, and programs for elder abuse victims. We need greater attention, action and resources dedicated to supporting seniors on the other side of the law.*

*The prescription, however, goes beyond prevention. For example, in residential care, increased staffing levels and training are essential to maintaining safe environments for residents, staff and visitors. But we cannot reasonably prevent every incident of aggressive behaviour by seniors with declining mental ability. While no one wants to make such an admission, we must be prepared to handle the aftermath — which in isolated cases may inevitably include the justice system.*

*Experience shows, however, that the pendulum can swing too far. As the Canadian Association of Chiefs of Police recently noted, reductions in health care funding means that police are now on the front line for mental health issues. That situation isn't right, says association president Jim Chu. The mentally ill deserve better care. Indeed, some B.C. mayors are calling for the reopening of Riverview Hospital, a centralized mental health institution. Similarly, aggressive seniors with cognitive decline don't fit neatly into our response mechanisms. Striking an appropriate balance between health and justice system involvement is a challenge. To help find this balance, B.C.'s continuing care sector will be joining legal, forensic and policing experts to discuss how we can best support seniors with dementia who have committed violent acts. The conversation, taking place this fall, will help lift seniors discourse off its historical trajectory that has had little to say about seniors with dementia in conflict with the law.*



## Oct 9<sup>th</sup> Minister Terry Lake event SOLD OUT

It only took a few weeks for our event featuring keynote speaker the Hon. Terry Lake to sell out. On October 9<sup>th</sup>, Lake will be speaking at the [1<sup>st</sup> Annual Health Minister's Lunch](#) with the continuing care sector. The event is taking place at the Fairmont Waterfront Centre and over 350 people are expected to be in attendance.

The event is co-sponsored by the BCCPA, the Denominational Health Association and the BC Seniors Living Association. It is the first time our three organizations have partnered in this way on a major project and it hopefully won't be the last.

The Minister is expected to provide a 45 minute address to the crowd about his vision for the future of seniors care in BC. Registration will begin promptly at 11:30 am and lunch will begin getting served at noon.

Each of the three sponsor organizations is asking their members to submit questions they'd like us to pose to the Minister during the Q & A session. If you would like to submit a question to the Minister, please do so by emailing [info@bccare.ca](mailto:info@bccare.ca) and put "Minister Question" in the subject line.

We won't get a chance to ask all the questions submitted, but we'll do our best during the time provided. Please note that the questions posed will be done so anonymously and won't reference either yourself or your facility.

Be sure to bring your business cards with you as we will have a number of fantastic door prizes to give away!

NOTE: Although the event is sold out, we do have a wait list. We anticipate a few tickets may open up once we have finalized table assignments. If you still want a ticket, contact Maria at [mcapostinsky@bccare.ca](mailto:mcapostinsky@bccare.ca).



## Rexall<sup>SM</sup> Specialty Pharmacy

### Integrated Caregiver Solutions:

- Clinical Programs
- Educational Programs
- Technology Support
- Risk Management and Quality Improvement

*Providing exceptional  
resident-centric  
pharmacy services.*



Rexall Abbey  
(604) 870-0171

Rexall Burnaby  
(604) 215-2727

Rexall Community Care Pharmacy  
(604) 583-5312

Rexall Victoria  
(250) 598-2123

[rexallspecialty.ca](http://rexallspecialty.ca)

To Advertise call  
Maria Capostinsky at  
604-736-4233 ext 226 or  
email [info@bccare.ca](mailto:info@bccare.ca) today.



## New Member Welcome

Once again, a hearty welcome to all of our new facility and commercial members over the last few months. The BCCPA renewal process is well underway!

Make sure if you are looking to purchase services of any kind, you contact our commercial members first. By doing so, you are also supporting the BCCPA.

I also want to pass along my sincerest appreciation to all of our facility members who regularly encourage their suppliers to become members of the Association! A special note of thanks to Elaine Price at Eden Care and Al Jina at Park Place Seniors Living - thanks for your direct referrals.

*Residential:*

**Manoah Manor**  
Langley, BC  
T: 604 530 9895  
Contact: Mike Krabbendam  
[manoah@uniserve.com](mailto:manoah@uniserve.com)

*Commercial:*

**Coutts Pulver LLP**  
Vancouver, BC  
T: 604 682 1866  
Contact: Dean Crawford  
[Dcrawford@cplaw.ca](mailto:Dcrawford@cplaw.ca)  
[www.cplaw.ca](http://www.cplaw.ca)

**PlanetClean Canada Inc**  
Delta, BC  
T: 604 649 5138  
Contact: Kerry Rogers  
[krogers@planetclean.com](mailto:krogers@planetclean.com)  
[www.planetclean.com](http://www.planetclean.com)

**Medeo**  
Vancouver, BC  
T: 778 240 4363  
Contact: Marc Faktor  
[marc@medeo.ca](mailto:marc@medeo.ca)  
[www.medeo.ca](http://www.medeo.ca)

**Medisystem Pharmacy**  
Toronto, ON  
Contact: Michael Betel  
T: 416 729 3448  
[michael.betel@imedisystem.com](mailto:michael.betel@imedisystem.com)  
[www.medisystempharmacy.com](http://www.medisystempharmacy.com)

**Sterling Health Services**  
Vancouver, BC  
T: 604 261 2616  
Contact: Donna Moroz  
[dmoroz@sterlinghealth.ca](mailto:dmoroz@sterlinghealth.ca)  
[www.sterlinghealth.ca](http://www.sterlinghealth.ca)

**The Overwaitea Food Group  
(Save-on-Foods)**  
Langley, BC  
Contact: Ruby Hari  
T: 604 831 6170  
[Ruby\\_Hari@owfg.com](mailto:Ruby_Hari@owfg.com)  
[www.owfg.com](http://www.owfg.com)





## Association Leaders Meet in Port Severn

In late August, BCCPA board director Elaine Price and I attended the annual meeting of the Canadian Alliance for Long-Term Care (CALTC) in Port Severn, Ontario. Every province with an industry association was represented except Quebec [they are not part of the alliance].

The first day focused on sharing provincial reports (demographic and portfolio information, legislative changes, issues, projects and initiatives) using a standard template. Copies of that material are available from the BCCPA office.

Our second day focused on strategic planning for the Alliance. Members wanted to take CALTC to a new level. It will incorporate, establish an Executive Committee and seek funding to allow the hiring of a general manager. We also explored the possibility of working collaboratively on joint research and communication activities that support our work in the regions.

The interim Executive Committee will consist of representatives from New Brunswick, Manitoba, British Columbia and a corporate member.

It is hoped CALTC will be able to engage the federal government, but another target could be the Council of the Federation, which is co-chaired by the Alberta, Ontario and NWT Premiers this year.

CALTC's new vision is being finalized. It will highlight CALTC being a leader and an expert in the long term care sector, as well as the 'go-to' for quality information.

British Columbia will play host the next annual meeting in August or September 2014. Four teleconference meetings are planned leading up to the next in-person gathering.

## Thank You Key Sponsors For Your Support

The BCCPA wants to extend our sincerest gratitude to the various sponsors who have stepped up to the plate to support us over the years. In particular, we want to thank **Westland Insurance** and **Rexall Pharmacies** who are now sponsoring the distribution and production of this CEO newsletter through their advertising.

We also want to thank **Medical Pharmacies** [Platinum Sponsor], **Rexall Specialty Pharmacies** [Gold Sponsor] and new commercial member **Coutts Pulver LLP** [Silver Sponsor] for their generous support of our Care to Chat speaker series.

In addition, **Remedies Rx** and **McKesson Canada** have both purchased a gold sponsorship for our upcoming 1<sup>st</sup> Annual Minister of Health event.



## Member Consultation Sessions Re-Commence

Due to the staff changes this year, the BCCPA has not conducted regular consultation sessions with our members. I'm pleased to announce these will begin again this fall. Please mark your calendar for one of the upcoming sessions which will be chaired by myself and attended by BCCPA staff.

A formal email invitation will be distributed as well as a notice will be posted on the member-only portion of our website. This will include the conference call information you will need to participate. Hope you can join us.

- Oct 10th (THURS) 10:30 AM-11:30AM – Fraser Regional Meeting
- Oct 10th (THURS) 2:30 PM-3:30 PM – Interior/Northern Coastal Regional Meeting
- Oct 11th (FRIDAY) 10:30 AM- 11:30AM – Vancouver Island Regional Meeting
- Oct 11th (FRIDAY) 2:30 PM-3:30 PM – Vancouver Coastal Regional Meeting





## BC on Track for 2014 Balanced Budget

Finance Minister Hon. Mike de Jong recently announced that the Province is on track to a balanced budget for the next fiscal year, 2014-15.

The year-end surplus for 2013-14 is now projected to be \$136 million, down by \$17 million from the June Budget Update. Revenues have improved by \$69 million, partly offsetting higher expenses of \$86 million, primarily for statutory spending on fighting wild fires and flood-related emergency programs.

The forecast for taxpayer-supported debt-to-GDP has improved by \$29 million, mainly due to reduced capital funding requirements as a result of project scheduling changes. As well, the taxpayer-supported debt-to-GDP ratio is now 18.3 per cent, one-tenth of a percentage point lower than in the June Budget Update.

BC real GDP is forecast to grow by 1.4 per cent in 2013 and 2.2 per cent in 2014, unchanged from the June Budget Update.

Government also has released the 2014 Budget Consultation Paper, which asks British Columbians about their priorities for Balanced Budget 2014. The paper is [available online](#), or by contacting the Select Standing Committee on Finance and Government Services, which is holding public consultations around the province in September and October. – Source: *Fleishmann Hillard*

To Advertise call  
Maria Capostinsky at  
604-736-4233 ext 226 or  
email [info@bccare.ca](mailto:info@bccare.ca) today.



## Chargeable Extras Survey

As many of you are aware, the Ministry of Health is currently undertaking a survey of our members to gather information regarding chargeable extras. They are trying to

gather information regarding what kinds of charges are being levied by BCCPA members and other non-government service providers throughout the province.

The Ministry has assured us they will share this information with us once it has been compiled and analyzed. Although the survey is voluntary, the Ministry will require a significant number of service providers to complete it in order to it to paint a complete picture.

The BCCPA has also been advised that information will only be released in aggregate form and will not identify individual facilities or what they are charging for any particular item.

We will keep you posted on any further developments.

You may want to read a [news release](#) the Ministry sent out regarding this issue on Friday, September 13<sup>th</sup>.

## BC Care Aide Registry Subcommittee

Over the last several months, the BCCPA has continued to work on improving the flawed BC Care Aide Registry. Most recently, we wrote a [letter](#) to the Registry and Ministry of Advanced Education regarding our concerns with the education program recognition process. We will be attending a Registry committee meeting in late October / early November, where we will again raise our concerns.

Internally, we have a 10 person subcommittee that will be preparing recommendations for the Minister's consideration to help improve the Registry. If you are interested in attending a subcommittee meeting (usually held by teleconference), please let us know.

We have also reached out to about a dozen 3<sup>rd</sup> party stakeholders who work in the field of elder abuse prevention, as well as organizations dedicated to addressing issues affecting immigrants in their course of finding employment. The stakeholders will be attending a roundtable session in the coming weeks which will be chaired by Heather Campbell.



## Policy and Research Scan



### **National**

The Mental Health Commission of Canada released the [National Guidelines to Support Family Caregivers](#). The guidelines provide evidence-based best practices and advice to policy makers and service providers, and make recommendations to improve a caregiver's capacity to provide the best care while maintaining their own wellbeing.

### **Nova Scotia**

Nova Scotia's privacy law requires that a custodian must be able to produce a list of users who have accessed an individual's personal health information on an electronic information system. The list (called a "[Record of User Activity](#)") must be made available within 30 days and at no charge to the individual.

### **Reports**

- [Seniors' Housing Report: British Columbia](#) (Canada Mortgage and Housing Corporation, 2013)
- [Managing Disruptive Behaviour in the Healthcare Workplace: Provincial Framework](#) (Health Quality Council of Alberta, March 2013)
- [Improving the Safety of Patients in England](#) (National Advisory Group on the Safety of Patients in England, August 2013)
- [Health Care Lessons from Switzerland](#) (Fraser Institute)
- [Civil Rights in Saskatchewan Long-Term Care Facilities: Final Report](#) (Law Reform Commission of Saskatchewan, May 2013)
- [Alternative Level of Care: Canada's Hospital Beds, the Evidence and Options](#) (Healthcare Policy, August 2013)

### **News Articles**

- [Nursing homes temper their reliance on drugs](#) (The Record, North Jersey)
- [New 'conversation guide' helps doctors discuss end-of-life care with patients](#) (The Globe and Mail)
- [Costs of Long-Term Care Rise While Payment Options Narrow](#) (Forbes)
- [Sex in Geriatrics Sets Hebrew Home Apart in Elderly Care](#) (Bloomberg)
- [A Dark View of Assisted Living](#) (New York Times)
- [Editorial: Standoff with Dementia](#) (Calgary Herald)
- [Many nursing home deaths are avoidable: coroners](#) (Montreal Gazette)
- [Musical beds between nursing homes inhumane, families say](#) (Montreal Gazette)
- [Editorial: A burden the elderly should not have to bear](#) (Montreal Gazette)

### **You Can Advertise Here**

If you want your product or service to get the attention of BC's continuing care sector, you may want to advertise right here!

¼, ½ and full page ads available.

For more information on how your ad can appear here, call Maria Capostinsky at 604-736-4233 ext 226 or email [info@bccare.ca](mailto:info@bccare.ca) today.



## 2014 Provincial Budget Submission

The BCCPA is preparing a formal submission to the BC Government as part of the Ministry of Finance's budget consultation process.

We want to make sure your budget priorities are recorded and forwarded to the Minister. As such, we will be sending out a request by email to all our members in the coming weeks asking for you to complete an online questionnaire.

The survey will take less than 15 minutes to complete and results will be compiled by Heather Campbell, Director of Policy and Research. We hope to provide our submission to the Minister before the Christmas break. A copy of the final document will be posted on the member-only portion of our website.

## 2014 BC Care Provider Day in Victoria

Planning for the 1<sup>st</sup> Annual BC Care Provider Day in Victoria in February 2014 is now well underway. We have yet to confirm a date, but we hope to announce that shortly.

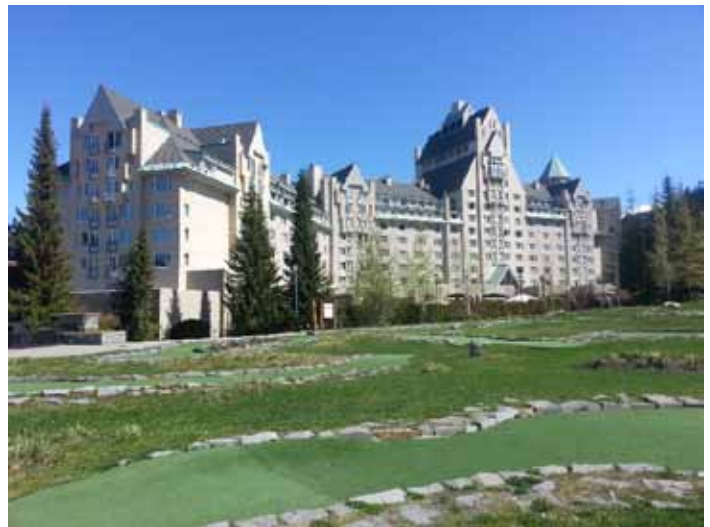
We will be inviting the Premier, cabinet ministers and all MLAs and their staff to attend the special event. BCCPA members, care givers and family members of those in care will also be in attendance.

Our plan is to launch a new series of awards that will recognize leaders, volunteers, family members, employees and others who have made an extra effort to support seniors care in BC.

If you have any suggestions on the types of awards the BCCPA should unveil at this special event, please do not hesitate to contact me directly. We have already received some interesting suggestions such as a long-service award and special recognition for a volunteer who has done something unique.

## Staff Changes in Ministry of Health

Over the summer, Sabrina Loiacono took over from Nick Facey as the new Chief of Staff for Minister of Health Terry Lake.



## 2014 Annual Conference

The last meeting of the 2013 Annual Conference Committee took place in late August. A big thanks to Doug Stickney, Mary McDougall, **Isobel Mackenzie**, **Hendrik Van Ryk**, **Carla Gregor**, **Mary McDougall** and **Bob Attfield** for their support over the last year.

On September 19<sup>th</sup>, the Board re-appointed Isobel Mackenzie and Hendrik Van Ryk to the 2014 Annual Conference Committee. They also appointed **Michael Aikins** from Glacierview Lodge.

The 2013 committee had the opportunity to review all of the written feedback received at the conference. Based on that feedback, they made a series of recommendations to the 2014 Annual Conference Committee in order to make the event even better!

One of the themes that emerged from the feedback was an interest in getting our commercial members more engaged in the planning process. In that regard, the Board has agreed to appointment a commercial member to the committee.

The first meeting of the committee will take place on September 26<sup>th</sup> and planning is well underway! We will report out more as details become available.



## Minister Delegation

The BCCPA will be planning a formal delegation to meet with Minister Terry Lake this fall. We will use this opportunity to discuss key issues affecting the sector as well as formally submit our 2014 Budget consultation document.

## Legislature Spring Session

House Leader Hon. Michael de Jong announced that there will not be a sitting of the BC Legislature this fall. The House will reconvene next February in advance in order to introduce the 2014 budget.

It is uncertain as to whether the lack of a sitting will end up delaying the appointment of BC's new Seniors' Advocate.

## CORE Review Submission

Earlier this year Premier Christy Clark announced she was going to undertake a Core Review of government services and appointed Minister Bill Bennett to lead this initiative. The [Terms of Reference](#) were released this summer.

In response to the CORE Review, the BCCPA has hired a consultant to conduct research and prepare a submission for the Minister. We will be focusing on how to reduce red tape and re-focus those resources to further improve the quality of care for BC's seniors.

Of particular interest to our members will be the "Dis-Org" chart we first released a couple of years ago. The consultant will be updating the chart to include further layers of administration and un-funded costs that have been added to the sector over the last 24 months.

Our plan is to actively engage members and consult with you during this process. Stay tuned for more details as they become available over the coming weeks.

## Doubling Hospice Beds by 2020

The BC Liberals promised to [double](#) the number of hospice beds in BC by the year 2020. The BCCPA has begun discussions with the Ministry of Health to determine what this might mean for our sector. We will keep you apprised of new developments as they arise.

## NDP Leader Adrian Dix



NDP Adrian Dix announced on September 18<sup>th</sup> that he is going to resign in 2014. It is anticipated the New Democrats will hold their leadership convention sometime next year in either late spring or early summer.

Although no one has yet to declare, the leading contenders will likely be Mike Farnworth and John Horgan. Other names being mentioned include MLAs Judy Darcy, Rob Fleming, George Heyman and David Eby. There is also speculation that former NDP MLA Gregor

Robertson [now Mayor of Vancouver] and MP Nathan Cullen may also throw their hat in the ring.

## Upcoming Events:

- BCSLA Conference – Sept 29-Oct 1 2013
- Minister of Health Luncheon – Oct 9 2013
- Care to Chat Session #1 – Nov 7 2013
- Care to Chat Session #2 – Jan 22 2014 (TBC)
- Care to Chat Session #3 – Mar 12 2014 (TBC)
- BCCPA Annual Conference – May 25-27 2014
- BCCPA Regional Member Meetings – (see page 8 for dates)