

Director, Quality Good Samaritan Society

Edmonton, AB

The Good Samaritan Society (GSS) is a leading faith-based, not-for-profit, registered charity in Western Canada that provides quality accommodations, health, and community care services and programs to aging individuals in need. With over 67 years of experience providing specialized health and community care services in innovative and caring environments, GSS' operational effectiveness and overarching culture of service and care makes them the provider of choice for individuals and their families seeking a supporting place to call home.

GSS has over 3,900 employees and more than 1,700 volunteers who, in the spirit of compassion, serve approximately 6,000 clients. As one of the largest not-for-profit care providers in Alberta (21 care homes) and British Columbia (7 care homes), they provide safe, comfortable communities inspiring involvement, where people can experience a sense of caring, belonging and purpose.

GSS strives to be a leader in the industry, making GSS the home of choice in the communities it serves. It has a strong, recognized brand as a faith-based business, and is known for its deep values and culture. It has mandated that 95 cents of every dollar in revenue received goes towards direct front line care and services. This enables it to be an efficient and effective organization that can provide quality care and quality accommodations.

The Good Samaritan Society has played a key role in the development of new and innovative programs – ones that are considered industry standards throughout Canada. Quality is a focus. The CEO has created a "good governance" framework focused on Quality Improvement and Quality Assurance. This framework identifies risks and outlines accountabilities and responsibilities. The emphasis on quality is allowing GSS to focus on its business of providing quality care and accommodations as well as face potential risk issues head on and shared living that seeks to assist people in their own homes and communities.

Reporting to the Vice President, Care & Quality, the Director, Quality leads a small team and is responsible for developing and implementing a number of quality initiatives including accreditation, compliance, learning & development, and is responsible for developing new and innovative company-wide strategies to manage key clinical activities such as dementia and palliative/end of life.

The ideal candidate brings 7-10 years of progressively senior experience leading quality programs in a public or private sector health care organization where they have developed and implemented a range of quality initiatives including compliance, accreditation, and learning and development. Ideally an RN, and preferably with Masters related training, this leader will bring a focus on best practices and accountability and an eye that balances innovation with the practical.

To explore this exciting opportunity further, please contact **Ashley Dawson, Associate** or **Lisa Kershaw, Partner** in our **Vancouver** office at **604-685-0261**, or please submit your resume and information to vancouver@boyden.com and state the title of the position in the subject line of your e-mail.