# Becoming a Butterfly

Re-thinking Dementia Care in Alberta



#### Who we are

- Small, Family-run, Alberta-based Company (Choices in Community Living)
- Three Lodges: Red Deer (1996), Lethbridge (2010), Spruce Grove (2013)
- Supportive Living contract with Alberta Health Services
- Dementia Care in every Lodge (SL4D)



#### Copper Sky Lodge

- Owned and operated by the Gaudet Family
- 130 suites
- 173 staff (including casual staff)
- Main floor-two Dementia Cottages (12 Residents and 15 Residents)
- Staffing in Cottages: 7:00 am to 1:30 pm with a ratio of 1 staff to 5 Residents and otherwise, an approximate ratio of 1 staff to 7-8 Residents

#### October 2014

Introduction to Butterfly Household Model:

- Feelings based
- Understanding staff Emotional Intelligence
- Refusal to accept lethargy, boredom and warehousing

Once you see...
You can't turn your back...

## Becoming Butterfly

What's really happening in your home?

- Evaluating the current state: Qualitative Evaluation Tool
- Appreciating the functional behaviour capacity of the Residents
- Determining the person-centered profiles of the staff
- Learning about the tools and methodology of the Butterfly Household Model

## Becoming Butterfly

#### All things considered...

- Barriers to culture change
- Canadian context
- Managing staffing costs
- Maintaining overall momentum and energy
- Arriving at meaningful occupation and engagement for Residents
- Family engagement
- Clinician engagement

## Becoming Butterfly

# Changing the look!

#### From this...



## To this...



#### From this...



#### To this...



#### From this...



### To this...









## Give the cottages a name...







## Enjoy the color! The stuff!







## Training for staff...

Being a Star Sessions



## Watch them grow...



#### Culture transformation to

- date...
  The look / environment of the Residents' homes
- O No uniforms
- O Names for homes
- Improved positive social interactions with staff and Residents
- Increased positive and engaged days for Residents less boredom and lethargy and more quality of life
- More time spent in meaningful occupation
- Improved staff well-being
- Increased engagement by families

#### Month 9...

#### Matched Households

- Reviewed Functional Behaviour Profiles for Residents and Person-Centered Appraisals for <u>Staff</u>
- Engaged Families at each step
- Organized the move and re-settlement of 13 Residents
- Country Home (Stages 1-2)
- Sunny Villa (Stages 3-4)

### A Collaborative Journey

- OA collaborative learning opportunity for the Butterfly Household Model pilot sites
- OAn opportunity to contribute to a system level change with government

# Many thanks!

#### Questions?

Nicole Gaudet

Vice President; Choices in Community Living

ngaudet@cicl-seniors.com





